**NORTHUMBERLAND ST PATS REFUND POLICY**

**Any refund offered to clients/customers will be reviewed on an individual basis and on its own merits. No refunds shall be owed for clients/customers who are unable to reasonably prove that the actual services paid for have not been rendered as described at time of payment. Should a refund be deemed payable, the policy will follow the schedule below**.

**BASIC REFUND SCHEDULE FOR FALL/WINTER PROGRAM**

Any non-refundable deposit will immediately be deducted from total paid.

Up to 30 days: 70% AFTER non-refundable deposit has been deducted from total paid.

Up to 60 days: 50% AFTER non-refundable deposit has been deducted from total paid.

Up to 90 days: 25% AFTER non-refundable deposit has been deducted from total paid.

After 90 days: NO REFUND

**ALL SHORT TERM PROGRAMMING**

Any non-refundable deposit will be immediately deducted from total paid.

Up to 24-48 hours: Non-refundable deposit will be immediately deducted from total paid.

Up to 2 weeks: 70% AFTER non-refundable deposit has been deducted from total paid.

After 2 weeks: NO REFUND

**SPRING 4 ON 4 PROGRAMMING**

Any non-refundable deposit will be immediately deducted from total paid.

Due to consistent waitlists, refunds will only be issued up to 30 days PRIOR to start date, minus non-refundable deposit AND a $50 administration fee.

**TOURNAMENT TEAM PROGRAMMING**

REFUNDS WILL BE DETERMINED AHEAD OF IMPLEMENTING OF ALL TOURNAMENT SKATES/EVENTS